



Whippersnappers Fairy and Pixie Land - 2024

Booking Terms and Conditions

- Advance tickets available – book through BookWhen - <https://bookwhen.com/whippersnappersevents>.
- Every child including siblings attending the event require a ticket.
- All children must be accompanied by an adult (with a ticket)
- Under 12 months go free.
- Wherever possible, please avoid bringing buggies unless essential, as we have limited buggy parking space. Please be aware buggies are unable to access performance spaces. I.e., Cabin, Yurt and Kitchen area.
- Upon booking any theatre event a 25% non-refundable booking/ admin fee is included in your ticket price.
- Bookings can be transferred to a friend if you are unable to attend free of charge, we would just ask you to email us the new families information including any allergies. Please send your request to adavey@whippersnappers.org.
- Any bookings cancelled after 1st June are non-refundable. If there are other families on the waiting list that wish to book the same slot as your booking, then we may be able to sell to another family and process a refund of 75% of your ticket cost. Tickets are transferrable with a minimum of a 48 hour notice period this will incur a 25% admin charge which must be received prior to any changes being made.
- All queries to be forwarded to adavey@whippersnappers.org
- In case of a local or national lockdown due to COVID-19, our face-to-face classes and the performances are unable to go ahead we will issue a refund of 50% of your ticket.

On-Site Protocol.

- Doors open at 10.45am or 2.15pm, when you will be able to get your fairy potion, fairy or pixie wings and pixie dust to prepare for your magical adventure.
- Wherever possible, please avoid bringing buggies unless essential, as we have limited buggy parking space. Please be aware buggies are unable to access performance spaces. I.e., Cabin, Yurt and Kitchen area.
- If you are planning to embark on this magical adventure with your friends, we kindly request that you inform us in advance of your visit. This way, we can make arrangements to ensure that you are grouped together, enhancing your shared experience.
- Parents/carers are responsible for their children at all times, including notifying us of any allergies or additional needs.

Thank you all again.